

## Elite Travel Terms and Conditions

### Deposit and Registration

A non-refundable deposit of USD \$500 per person is required at the time of booking with a completed registration form. By submitting the registration form you are accepting Elite Travel's terms and conditions. Your reservation will be confirmed subject to availability at time of request. The deposit will be applied to the land tour portion only.

### Payment

Final payment is due 90 days prior to the departure date. If a booking is made within 90 days of departure, full payment is required at the time of booking (pending availability).

### Form of Payment

Checks and money orders are accepted forms of payment for the land tour portion of the pilgrimage. Returned checks will incur a USD \$100 service fee.

### Price Guarantee

Rates are per person and are based on double or twin occupancy and are as per each program's inclusions show. All prices are shown in U.S. dollars. The advertised price is based on a minimum of 40 participants. Elite Travel reserves the right to alter prices at any time prior to departure and without prior notice if the minimum number of participants is not reached or if circumstances so warrant.

Prices are based on rates (reflecting foreign exchange rates) known at time of publication and expected to be in effect at the time of departure. Any devaluation or revaluation of currencies may affect the published price.

### Exclusions

Items of a personal nature, such as telephone calls, mini bar, laundry, beverages, room service, and optional activities are not included. These extra items will be billed to you before leaving the hotel or restaurant. Insurance, portage at airports, excess baggage fees and passport or visa fees are excluded from the published price as well.

### Passports, Visas and Documents

A valid U.S. passport is required. Passports must be valid at least six months after return date. For all other nationalities please consult the country's consulate. When and if a visa is required it is the passenger's responsibility to obtain one. Cancellations due to lack of appropriate documents will incur the usual penalties.

### Cancellation

Once a deposit or full payment has been made, cancellations will only be accepted in writing (mail, fax or email). Cancellation terms will be applied based on the

date that the written cancellation is received. In addition to the \$500 per person deposit, the following charges apply if a cancellation is made before departure (per person of total tour price):

<b>Time Frame</b>	<b>Refund Charges</b>
60 - 46 days prior to departure	10%
45 - 30 days prior to departure	50%
30 days - day of departure / no show	No refund

Additionally, once airplane tickets are issued the ticket value is non-refundable.

No changes of names or substitutions are permitted. No refund or cancellation fees will be waived due to death or illness.

There are no refunds for unused land services such as transfers, sightseeing, meals, hotel accommodations, entrance fees, or any other unused services included in the itinerary.

### Travel Insurance

Elite Travel strongly recommends the purchase of travel insurance offered by Travel Insured International, Inc. Travel insurance is optional and is not included in the tour price. Most cancellation penalties may be avoided by obtaining the "Worldwide Trip Protector" in addition to the basic travel insurance coverage. Insurance premiums are non-refundable.

### Hotel Accommodations

Hotel accommodations will be provided in accordance with the itinerary or similar. Elite Travel reserves the right to make substitutions with hotels of equal standard. There will be no refunds for any difference in the cost of those accommodations. All rooms are standard twin-bedded rooms with private facilities. Special requests such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis. Triple rooms consist of standard twin beds plus a sofa/folding bed or cot for third person. The number of persons accommodated does not dictate the room size. Hotel check-in time is 4:00 p.m. and check-out time is at 10:00 a.m.

### Roommate Assignments

Roommates will be assigned according to the information provided on the registration form. All roommate requirements must be mutual. Elite Travel cannot make roommate assignments for single travelers. Roommate arrangements must be made and agreed upon by the participants prior to registration.

## Meals

Meals offered are specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated.

## Tour Itinerary

Elite Travel and the suppliers contracted for services reserve the right to modify and/or change the sequence of the itinerary due to unforeseen circumstances, safety security and comfort of the passenger.

## Airfare

Unless otherwise specified, airfare will be quoted separately from the land tour. Immediate payment for airfare may be required in order to ticket and guarantee the fare. Most airline tickets are non-refundable and have penalties for changes once tickets have been issued. Airline tickets are issued with the schedule/itinerary valid at time of ticketing. It is recommended that passengers reconfirm their airline flights at least 72 hours prior to departure in the event of schedule changes. Elite Travel is not liable for missed flights due to schedule changes once airline tickets have been issued.

## Arrival / Departure Time

Only one transfer is offered from/to the airport at the time of arrival and departure. If the passenger is making his/her own flight plans and they deviate from the arrival and/or departure dates and times stated in the itinerary, he/she will not be able to receive the transfer service. The passenger may request a transfer service and the cost will be added to the invoice.

## Luggage and Personal Property

It is the passenger's responsibility to check the specific airline policy of liability for loss, damage or delay of checked baggage as well as the maximum allowance of weight per bag and number of checked or carry-on bags permitted at no cost and additional charges imposed by the airlines for excess baggage. Luggage and personal property loss or damages must be reported to the airline or ground transportation company at the destination. Elite Travel does not accept liability for loss or damage of luggage or personal property.

## Health Requirements

Travelers must be medically and physically fit for this pilgrimage. This tour requires significant walking, as motor coaches are not permitted to pick up and drop off in front of major attractions. The tour is not wheelchair accessible.

Any special medical conditions or equipment must be advised in writing, for evaluation of feasibility, at the time of making your reservation.

## Participation

Elite Travel and the suppliers contracted for services reserve the right to refuse to accept or retain any person whose behavior is deemed likely to affect the smooth operations of a tour, or adversely affect the enjoyment or safety of other passengers. Elite Travel, its agents, and suppliers shall be under no liability to any such person for refund, compensation, repatriation or any other matters arising.

## Young Travelers

Travelers who are under 21 years old on the departure date must be accompanied by an adult throughout the duration of the trip.

## Responsibility

Elite Travel acts as a booking agent only for the persons or companies providing or offering the means of travel, conveyance, transport, accommodation or other service and all receipts, tickets, vouchers, coupons or exchange orders are issued subject to the terms and conditions under which transport and other services are provided. Elite Travel shall not be liable for any injury, damage, loss, accident, delay or irregularity that may be caused to person or property.

## Safety

Please be aware that during your participation in pilgrimages operated by Elite Travel and its service providers, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of traveling in underdeveloped areas; travel by boat, train, automobile, motor coach, aircraft or other means of transportation; forces of nature; political unrest; act of lawlessness or terrorism; and accident or illness in remote regions without means of rapid evacuation or medical facilities. Elite Travel will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. While Elite Travel will try to ensure that adequate measures are taken, by agreeing to participate in a pilgrimage and/or optional excursions you agree that you will hold Elite Travel harmless regarding any provision of medical care or the adequacy of any care rendered. Elite Travel is not responsible for risks and dangers that may arise beyond its control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Elite Travel harmless for such.